Traffic Marshalling

IMPORTANT NOTICE - ALL VEHICLES TRAVELLING TO EXCEL LONDON FOR THE PURPOSE OF BUILD UP, BREAKDOWN OR DELIVERIES SHOULD KINDLY NOTE THE FOLLOWING;

- The venue is only accessible between 0500 and 2300 each day (tenancy depending).
- On arrival, vehicles need to make their way to the Traffic Administration Office on Sandstone Lane, sat nav postcode E16 1WW.
- There is a holding area in front of the Traffic Administration Office, please follow the Marshal’s directions to park, then proceed to the Traffic Administration Office in person.
- Drivers will then be issued with a Lorryway Access Document (LAD). This will detail the date, show name, name of the stand, stand number and vehicle registration number. It will also indicate a time limit for unloading or loading. Drivers must adhere to the specified time limit. Those exceeding the time limit will be clamped or removed. If extra time is needed, please see a traffic marshal.
- Exit the Traffic Administration Office and return to your vehicle. You will be directed to a queuing system where you should wait until space is available on the lorryway to unload which will be advised to you by a marshal.
- On completion of unloading/loading, vehicles must be removed to the relevant parking area or leave the site immediately.
- In the event of a vehicle breakdown or accident, please contact a traffic marshal immediately.
- The co-operation of all drivers in observing these processes is appreciated.

Lorry & Transit Sized Vehicle Parking

- All lorry/transit type parking is subject to availability and is located in the north-west lorry park on Seagull Lane (adjacent to the DLR tracks).
- Lorry/transit type vehicle parking is free of charge during build up and break down days but there is a £35 per day charge for lorries (vehicles over 3.5 tonnes) and a £20 charge for transit type vehicles (below 3.5 tonnes) during event open days.

Terms and Conditions of Use

- Parking is charged at £35/£20 (depending on vehicle size) per open day on a first come, first served basis.
- If a vehicle(s) wish to park for build up days only, this will be permitted using the Lorryway Access Document, clearly displayed in the window of the vehicle.
- Terms and conditions relating to this are to be found on the reverse of the Lorryway Access Document.
- Drivers are required to remove vehicles prior to the open days (unless paying to park as detailed above).
- Any vehicles failing to show a valid parking permit or displaying an out-of-date parking permit, shall be penalty ticketed and a fee of £80 will be levied.
- All vehicles parked in the north-west lorry park, must be empty of all goods and stock and where possible, all curtains and doors left open.
- No overnight sleeping in vehicles is permitted.

Drivers must follow the instructions issued to them by traffic marshals at all times. ExCeL London and it partners accept no responsibility for loss, damage or theft to vehicles or their contents. Approximate Unloading Times:

- Car 15 minutes
- Transit type vehicles 30 minutes
- 7.5 tonne 45 minutes
- Artic 90 minutes